June 8, 2014

Eric Van Buren  
MAP-2012-0004

Dear Customer Experience,

I would like to submit my application for consideration for the Mobility Assignment Announcement MAP-2012-004. The position posted sounds like an exciting opportunity and if selected I believe that I could make a positive contribution toward achieving the team’s goals.

I have an extensive background in Web development including over 13 years of experience of development and programming experience using the latest platforms, frameworks and languages including C#, VB.NET, SharePoint, CSS, JavaScript, jQuery and T-SQL.

I began my developer career at FSA where I helped to develop one of the first public-facing Web sites for FSA to help borrowers resolve their defaulted student loans. The CMS for the site at the time was Teamsite.

I later worked for the private sector working at a private firm where I worked as a senior web developer developing web-based applications for the financial sector. It was here that I gained extensive experience designing and building high-performance, interactive web applications, production issue troubleshooting, and database design and server management. Here I worked with a team of developers and project managers to design and develop products using the full product lifecycle. Additionally, we used several web analytics software like WebTrends and Google Analytics to analyze trends and to make recommendations to management on our content.

I serve as a technical specialist working on a variety of projects across Business Operations. I am the SharePoint Champion for Business Operations assisting users with SharePoint-related issues and developed a custom .NET application for the SharePoint platform. I’ve developed several Web-based applications used to track and monitor various workflow processes using ASP.NET and SQL Server. I create and run reports using NSLDS and Financial Partners Data mart. I often create and run reports using DMCS and SQL Server Reporting Services and developed several applications using Microsoft Access 2010 and 2013 including a high volume application used to process disability requests for disabled borrowers. Finally, I frequently create reports and workflow processes for senior management to improve department performance and quality.

Finally, I have strong organization and communication skills which I feel would be valuable skills for this position.

Thank you for your consideration,

Eric Van Buren